

ARCHITECT™ RAYTHEON'S PERFORMANCE OPTIMIZATION MODEL



Key Benefits

- *Decreased training costs*
- *Decreased time to proficiency*
- *Increase productivity*
- *Increased customer satisfaction*
- *Increased compliance scores*
- *Improved business performance*

By Raytheon Professional Services

Creating a Blueprint for Efficient and Effective Learning Performance Improvement

Raytheon optimizes your business performance by targeting specific Key Performance Indicators (KPIs) such as productivity, costs, regulatory compliance, and customer satisfaction, among others.



Business Performance



Individual Performance

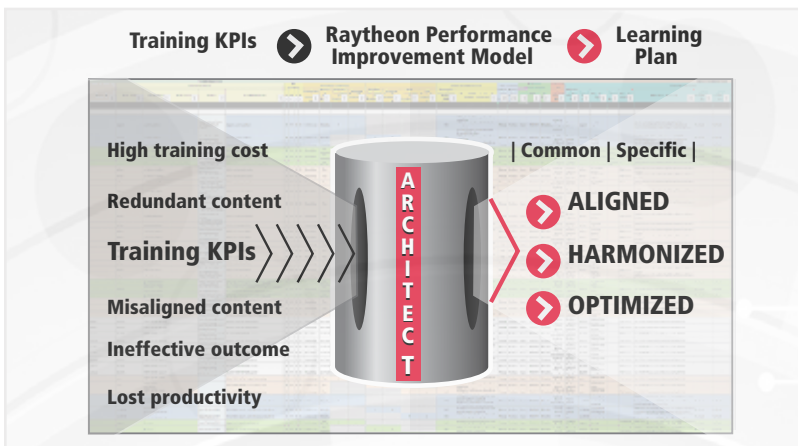
Learning Alignment

Raytheon's solution ensures optimization by directly linking learning to specific job requirements and optimal levels of performance for that job. The result is the alignment of training spend and resources to the business priorities.

How Architect™ Works:

Raytheon's approach is a scalable and collaborative process that:

- Integrates organizations' optimal performance requirements and our validated algorithms to identify learning requirements
- Recommends an optimized delivery strategy with focus on formal, social and on-the-job learning (70:20:10)
- Harmonizes content and provides a curriculum view based on content for all and targeted for specific roles
- Analyzes current learning to ensure leverage for reuse and repurpose
- Recommends opportunities for prioritization of development and implementation of the learning plan



RPS Performance Model

Results

Raytheon's approach is unique and it works. We have worked with numerous customers in a variety of industries to impact their business performance. Our approach has produced the following results:

- Reduced training cost
- Improved customer satisfaction
- Increased compliance scores
- Increased productivity
- Decreased time to proficiency



Results

Contact Raytheon Professional Services Today

RPS serves commercial and government clients in more than 125 countries and in 29 languages. Our learning experts combine commercial best practices with the latest innovations to provide award-winning learning solutions that meet the evolving needs of diverse clients.

Contact us at info-RPS@raytheon.com to learn what RPS can do for you.

Raytheon Professional Services LLC
1717 East CityLine Drive
Richardson, Texas 75082
USA

 rps.com

 rps.com/blog

 @RaytheonRPS

 Raytheon Professional Services

Raytheon