

Part 1:

Accredited Body Point of Contact information:

Name of the Certification Body: DQS Inc.

Name: Ganesh Rao, CEO

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CAGE Code: 8Z992

Part 2:

A copy of the official certification from an approved ISO 20000 certification body can be found on the following page.

ISO 20000 approval determination location:

ISO 20000 Certificate Cover Letter – Page 1, Paragraph 1

CERTIFICATE



This is to certify that

Raytheon Navigation and Environmental Solutions

AWIPS Program

8401 Colesville Rd.
Suite 800
Silver Spring, MD 20910
United States of America

has implemented and maintains a
service management system.

Scope:

The Raytheon Navigation and Environmental Solutions AWIPS Team IT Service Management System that supports the provision of Service Desk, Network Management, Software Maintenance and Support, and Evolution Services to the Advanced Weather Interactive Processing System (AWIPS) of the National Oceanic and Atmospheric Administration's (NOAA) National Weather Service (NWS) in Silver Spring, MD.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2011

Certificate registration no.	10008720 SMS11
Date of original certification	2008-09-21
Date of revision	2016-01-12
Date of certification	2014-09-19
Valid until	2017-09-18



DQS Inc.

Ganesh Rao
Managing Director

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