



## Healthcare Learning Solutions Raytheon Professional Services



### Benefits

- Align training with business goals
- Leverage technology and global scalability to develop and deliver learning innovations
- Reduce training costs while accelerating learners' speed-to-proficiency
- Decrease unwanted variability and risks in distributed environments
- Improve overall patient outcomes
- Increase efficiencies and track work flow effectiveness

With tightening healthcare budget constraints in North America and accelerating growth in emerging markets, industry stakeholders are focusing on global opportunities to drive expansion. As we respond to the implementation of the Affordable Care Act (ACA) in the United States, as well as the demands of developing economies worldwide, high reliability, precision training solutions are imperative to support efficient operations and drive productivity.

Raytheon Professional Services (RPS) gives healthcare providers, payers and product suppliers the tools to strengthen their workforces' performance by enhancing their knowledge bases. Our tailored, blended learning solutions combine instructor-led, web-based and simulation methods to accelerate learners' speed-to-proficiency and optimize organization-wide efficiency.

Beginning with a learning strategy that's aligned with your business goals, RPS' approach will combine customization and standardization as required. For example, we can standardize learning plans, curriculum design and delivery to help you reduce unwanted variability and drive cost effectiveness across the enterprise.

**Raytheon**

# Blended learning solutions that improve organizational efficiency, quality and patient outcomes.

## Learning Diagnostics & Analysis

Working together to develop solutions tailored to meet your unique objectives, we identify gaps in your learning systems and opportunities for continuous improvement.

RPS' diagnostic process helps you measure the ongoing effectiveness and efficiency of your training efforts. We provide benchmark data to assess core measures and outcomes, as well as comparisons to national averages and in-market competitors.

## A Comprehensive Approach

For more than 90 years, Raytheon has designed and delivered complex training systems for high consequence environments such as the military, NASA and the Federal Aviation Administration (FAA). Recognizing the necessity for this precision, elite-force expertise in industries such as healthcare, RPS' learning solutions empower providers, payers and product suppliers to adapt and thrive in the volatile healthcare market.

From curriculum development to learner support, our blended, integrated solutions ensure that your learning organization maximizes efficiency and delivers measurable results. They include:

- **Solution Design**  
Proven expertise to develop the most innovative learning solutions.
- **Curriculum Development and Training Implementation**  
Effective blend of instructor-led, web-based, simulation, virtual classroom and mobile learning platforms.

- **Learner Support**

Globally integrated help desk and call center support 24x7.

- **Training Administration**

Management of events, facilities, rosters and vendors — as well as onsite logistics.

- **Learning Technology Management**

Optimization of your current Learning Management System or implementation of the configuration that best suits your organization's needs.

## Translation & Culturalization

RPS provides proven training solutions in more than 100 countries and 30 languages. Understanding this requires broader expertise than simple translation. Using tools and processes that increase speed and control costs, we deliver customized content and course materials that adapt seamlessly to the local customs and cultures across the globe.

## About Raytheon Professional Services

Raytheon Professional Services is a global leader in learning solutions. We help organizations meet their most critical business objectives by providing both innovative and proven training tools and solutions to increase overall performance.

Contact us at [info-RPS@raytheon.com](mailto:info-RPS@raytheon.com) to learn what RPS can do for you.

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