



Case Study

Increasing Compliance and Safety in the Energy Industry

Situation

One hundred percent safety compliance is paramount to a diversified energy company with 10,000 employees. Yet six years ago, the company faced declining compliance, rising safety risks, and increased training costs. Since diverting employees from their jobs to meet training requirements resulted in lost productivity and increased costs, the utility had to consider alternative, innovative training solutions.

Solution

Raytheon started the transformation process by conducting a thorough content analysis of existing service courses and delivery processes. Based on this effort we provided the following:

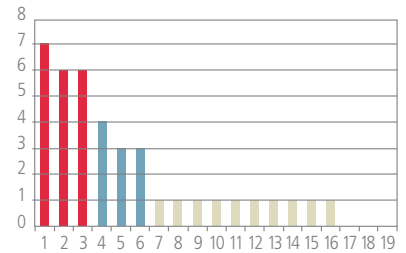
- Curriculum analysis and learning design as well as a social network analysis.
- Courseware development.
- Learning delivery, testing and performance evaluation.
- Learning administration and reporting.

Business Results

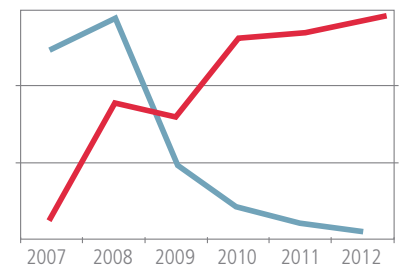
- About 25 percent of the learning content was migrated to the Web which led to a 360 percent increase in participation while tripling OSHA (Occupational Safety and Health Administration) qualifications.
- The company has realized a 141 percent increase in training compliance.
- These efforts increased overall organizational compliance to 96.2 percent.



SOCIAL NETWORK ANALYSIS



OUT OF COMPLIANCE PARETO



COST VERSUS COMPLETION

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