

Raytheon Fire Series Radios Points of Contact

PSC-5* Series Radios

Customer Support:

Non-SOCOM Customers may call the Raytheon PSC-5* Helpdesk with questions 24/7 (if no one answers leave a message and we will call you right back).

CONUS: **800-545-2340** OCONUS: **(260) 429-4998**

24 Hour cell phone # **(260) 450-1680**

E-Mail:

PSC-5_Support@raytheon.com

Return Maintenance Authorization (RMA) assistance for PSC-5* repair:

To obtain a Raytheon Return Authorization Number (RAN) for PSC-5* repair contact:

CONUS: **800-313-1828**

***Note: PSC-5 refers to the PSC-5 family of radios (PSC-5, PSC-5C, PSC-5D)**

ARC-231 Series Radios

Customer Support:

Customers may call the Raytheon ARC-231 Helpdesk with questions 24/7 (if no one answers leave a message and we will call you back).

CONUS: **877-227-2231** OCONUS: **(260) 429-6433**

E-Mail:

ARC-231_Support@raytheon.com

Return Maintenance Authorization (RMA) Assistance for ARC-231 repair:

To obtain a Raytheon Return Authorization Number (RAN) for ARC-231 repair contact:

Cheri Bushee (260) 429-6469

Cheri_A_Bushee@raytheon.com

or

Barbara Betts-Meadows (260) 429-5896

Barbara_E_Betts-Meadows@raytheon.com

FAX: (260) 429-5585