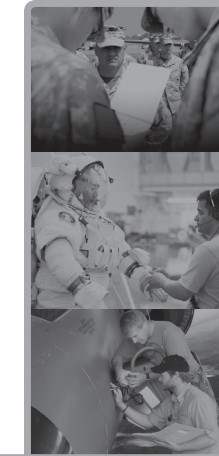


Global Training Solutions From A Global Leader.

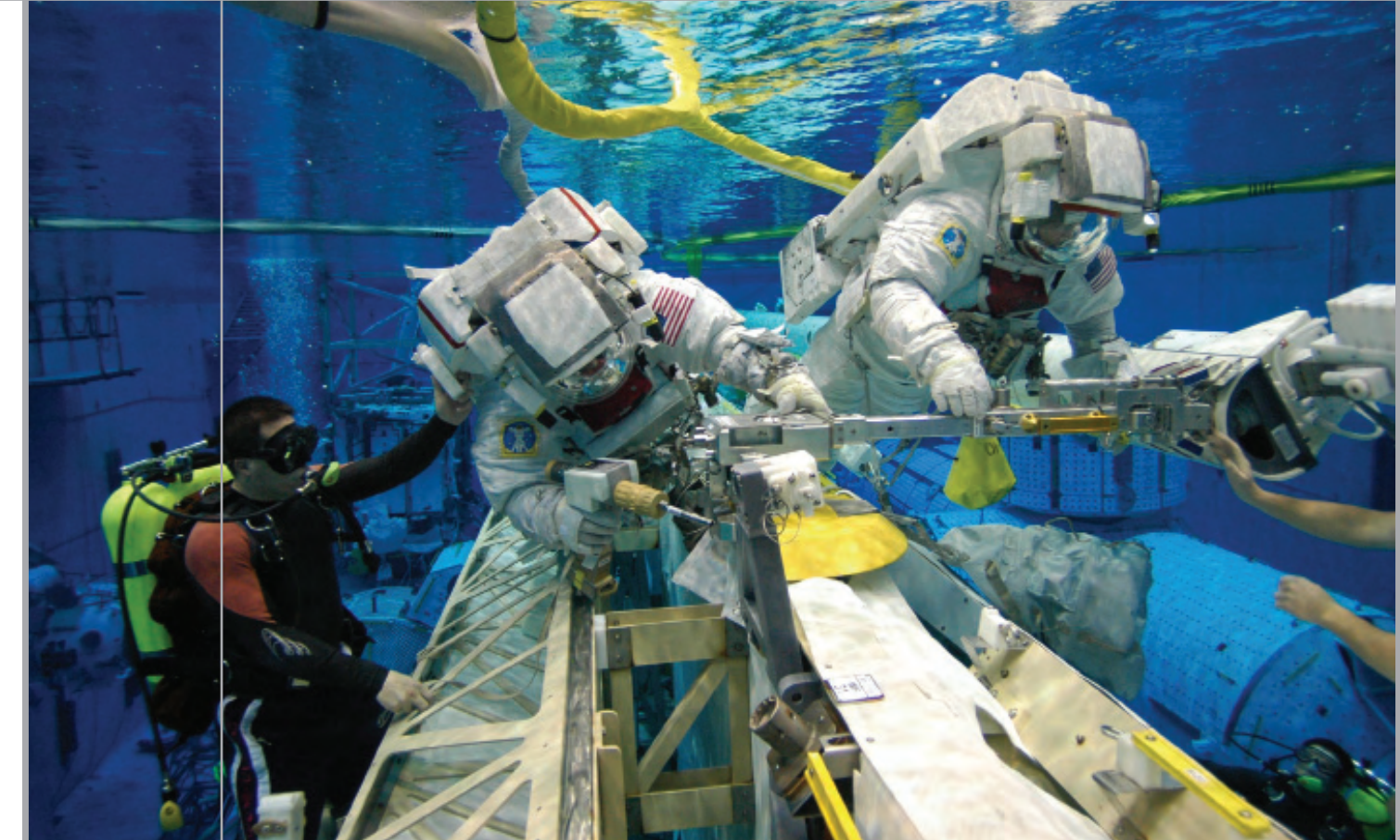
Raytheon is one of the largest training companies in the world, serving government, civil and commercial customers in 80 countries and 40 languages. While each engagement is unique, our promise remains the same: to improve organizational performance and personnel effectiveness – efficiently, cost-effectively and exponentially.

Training Built Around You.

Our proven value comes from our approach. Because every organization – and every training challenge – is different, we partner with customers to deliver solutions specifically tailored to their needs. This highly customized approach is unique to Raytheon and allows us to deliver significant, measurable and targeted results while making the most of an organization's training budget – driving down costs per training event and improving training efficiency.



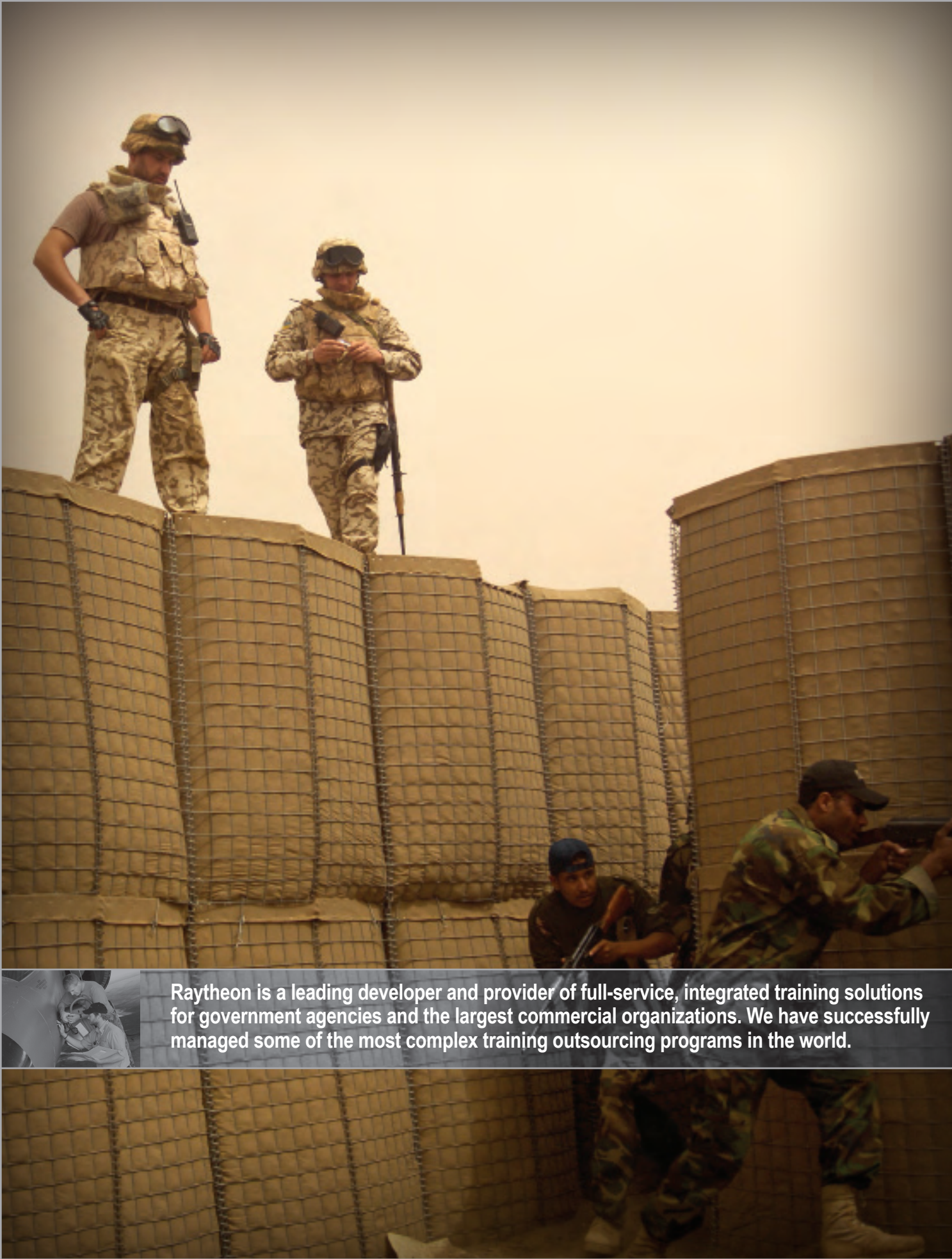
Global Training Solutions Improving Performance and Effectiveness



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Raytheon
Customer Success Is Our Mission

Raytheon



Partner with one of the world's most capable and effective training solutions providers – to ensure readiness, enhanced performance, and deliver measurable results.

Raytheon brings significant global expertise to both government and commercial training markets, combining best commercial practices with the discipline and cadence required to manage large government engagements for customers with limited training budgets.

Innovation Across Every Medium.

Raytheon employs a full range of innovative training methods to deliver programs that meet the cost and scheduling requirements of customers while optimizing the training experience.

As the training landscape continues to migrate to a more Web-based environment, we continue to pioneer solutions that literally put training in the hands of the trainee. Similarly, as the fidelity of the virtual world continues to advance, new gaming technologies and immersive devices are enabling cost-effective solutions that complement more labor- and resource-intensive live training and/or instructor training.

Our objective across every medium – live, virtual, constructive – is to deliver the most accessible, immersive and comprehensive training, and do so in the most convenient and cost-effective manner possible.

Government. Civil. Commercial.

Raytheon's track record of experience spans a wide variety of military organizations, government agencies and commercial industries, as well as languages, cultures and skill sets.

Raytheon is one of the largest training providers for the U.S. Government. We have a long and proven track record in the government training business that goes back to the 1930s, when we began training U.S. military and U.S. Postal Service personnel.

In the 1960s, Raytheon began designing training solutions for NASA. It's a legacy that continues to this day, as we support the training of every NASA astronaut through management of the Neutral Buoyancy Laboratory at the Johnson Space Center.

Raytheon also manages the training for General Motors' sales and service personnel at GM locations in Asia, Australia, Europe and North America. This relationship began in the early 1990s and marked the first of our long and successful expansions into commercial training across numerous organizations worldwide.

In addition, Raytheon offers comprehensive cyber operations training to government and commercial customers across the spectrum of the workforce. Built on our cyber expertise and cyber technologies, we provide cyber training that is relevant to every mission success.

A Process For Performance.

Raytheon employs a total systems approach to driving efficiencies and improving performance – from front-end training analysis, training system design and curriculum development to training delivery, logistics and evaluation.

We partner with our customers to understand their goals and objectives and create a business model that supports the training solution. Several factors are considered during this process, including what the training curriculum should encompass, how and where the training can be provided, and who should provide it. We then work with our customers to develop and implement customized solutions.

Number One For A Reason.

Raytheon is rated number one in the world for training outsourcing by *HRO Today* magazine, a leading human resources publication. By consistently delivering substantial and measurable benefits to our customers, we have also received top accolades from industry sources including Black Book, NelsonHall and TrainingOutsourcing.com.

Customers around the world consistently look to Raytheon to solve their most complex training challenges. We're proud to deliver solutions that meet these challenges in ways only an industry leader can.

THE BENEFITS OF A LEADER

Raytheon has made significant investments over the last decade to develop innovative processes and tools that allow us to:

- Design training solutions that smoothly integrate into our customers' organizational or government environments.
- Measure results at the business, organization-unit and student levels.
- Assemble and manage vendors and subcontractors in support of large and geographically dispersed organizations.
- Transition large numbers of personnel and organizations in a timely and effective manner, without fear of disruption.
- Design blended learning solutions that leverage the latest technologies and media, creating solutions that offer students anytime access to training resources.
- Manage training centers across all continents ... even Antarctica.
- Implement the Learning Management System, which manages training events and measures effectiveness.
- Provide global customer support.

Raytheon is a leading developer and provider of full-service, integrated training solutions for government agencies and the largest commercial organizations. We have successfully managed some of the most complex training outsourcing programs in the world.

Government Training:

- ▶ Over 460 U.S. military sites supported worldwide
- ▶ More than 18 million hours of live training
- ▶ 250,000 training devices supported

Customer Engagements Include:

- The U.S. Federal Aviation Administration: Maximizing training effectiveness in an environment where flawless execution is key.
- U.K. Ministry of Defence: Helping to redesign training solutions for the British Army, Navy and Air Force in their specialty-skills training for service personnel.
- U.S. Army: Integrating, cross-training and managing more than 100 companies and managing the life cycle of 250,000 training devices to provide high-availability live, virtual and constructive training support at more than 460 U.S. military sites worldwide.

Civil & Commercial Training:

- ▶ 1,000 learning professionals; customers in 100 countries and 30 languages
- ▶ 7.4 million hours of training delivered
- ▶ 2.5 million assessments administered
- ▶ 245,000 inquiries responded to by customer support centers

(2009 metrics)

Customer Engagements Include:

- NASA: Working with Space Station astronauts and managing the Neutral Buoyancy Lab and Space Vehicle Mockup Facility. We also just recently redesigned curriculum for NASA flight controllers.
- General Motors: An award-winning program that serves as an industry benchmark for integrating global product support.
- Detroit Edison (DTE): Helping to unify dispersed training initiatives and organize around lean governing principles.